

Electronic Funds Transfer (EFT) Request

EFT requests must be sent to the Transaction Processing Centre prior to **3.00pm Adelaide Time (ACST)**.

Transaction requests will be processed by Adelaide Bank on the same business day provided that a written request for an EFT transaction is received before 3:00pm SA time on a business day, any requests received after this time will be processed the following business day. Adelaide Bank takes no responsibility for any delay of funds being processed by the financial institution accepting the transaction.

1. Complete all the fields in each section, except as indicated (*) and ensure the form is signed.
2. Return completed form to your Mortgage Manager

Mortgage Manager:

Name:

Contact:

Section 1: Withdrawal Amount

Amount to be transferred in AUD:

\$

Amount to be transferred in words:

Section 2: Customer Details

Full name:

Address:

City:

State:

Postcode:

Phone:

Reference Account no:

Section 3: Beneficiary Account Details

Account Name:

BSB:

Account Number:

Payment Reference (Maximum 18 Characters):

Customer Authorisation

Full name:

Signature:

Date:

Full name:

Signature:

Date:

[MORTGAGE MANAGER USE ONLY]

Customer(s) Name and Signature verified*

Confirmed sufficient funds available*

Customer contacted by phone to verify transaction amount and beneficiary details*

Verified By:

Full name:

Contact number:

Date:

Signature:

Approved By*:

Full name:

Contact number:

Date:

Signature:

* Please refer to 'Telephone Identification Requirements' and 'Verification Requirements – Withdrawal Requests' procedures

Once Complete: Mortgage Manager to email to Servicing.Mailbox@bendigoadelaide.com.au

File duplicate copy